

PROFESSIONAL FINANCIAL SERVICES, INC.

"DESIGNING AND PROTECTING WEALTH"

ONE PLAN AT A TIME

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Mr. Robert E. Tucker
10913 Lawyers Road
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Dear Bob:

Cyber criminals are clever, creative, manipulative, and WANT YOUR MONEY!!!

We take security of your information seriously! We have all of our computer systems encrypted and password-protected, and emails you receive from us are encrypted and sent secured. In addition, we routinely shred all documents and our office is alarmed through ADT.

Nevertheless, we are implementing two new security measures.

First, confirmation of your identity

Please know that if you call us (1) to make any change to your accounts with us or (2) to request that we make any investment transactions, we will first confirm your identity by asking 2 - 3 questions. Examples might be:

- Your Social Security Number
- Your birthdate
- A child's birthdate
- Your mother's maiden name

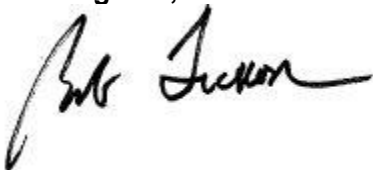
Second and please read this instruction carefully:

If you receive an email request (1) to make a change to any of your account details or (2) to transfer any funds and if you believe the email you received was from me/my office DO NOT respond to the email. Instead, please contact me or Faye West in my office to verify that the email you received actually came from us and is correct. Again, do not respond to the email, but contact us immediately.

While our office has not ever been breached, we want to do everything possible to continue to have your confidential information remain secure.

Please let me know if you have any questions and thank you for the continued opportunity to be of service.

Best Regards,



Robert E. Tucker, CLU
Chartered Financial Consultant

A REGISTERED INVESTMENT ADVISOR

Securities offered through H. Beck, Inc., Member FINRA/SIPC
2440 Research Blvd, Suite 500 Rockville, MD 20850, (301) 944-5900

Investment Advisory Services offered through Professional Financial Services, Inc., A Registered Investment Advisor
Robert E. Tucker is a registered Representative of H. Beck, Inc., which is unaffiliated with Professional Financial Services, Inc.